Quick Guide – HIKVISION DDNS V1.0

GENERAL INFO

This light instruction will guide you to use HIKVISION DDNS service.

<table>
<thead>
<tr>
<th>Based on Model</th>
<th>Type</th>
<th>Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>DS-2CD8264FWD-EI</td>
<td>IP Camera</td>
<td>V4.1.0 build 130111</td>
</tr>
<tr>
<td>DS-9632NI-ST</td>
<td>NVR</td>
<td>V2.1.2 build 120309</td>
</tr>
<tr>
<td>DS-7204HFI-SH</td>
<td>DVR</td>
<td>V2.1.2 Build 130114</td>
</tr>
<tr>
<td>DDNS Management System</td>
<td>Server</td>
<td>V1.0</td>
</tr>
</tbody>
</table>

Following knowledge assumed to be noted


Following environment assumed already done

- Devices are able to be accessed from WAN, using Public IP address
PART 1 Create Your Account and Register Your Device

1. Type www.hik-online.com in your IE
2. Register your account
3. Login with your account
4. Go to [Device Management] – [Add] to add your first device in HIKVISION EUROPE DDNS server

5. Define [Device Alias], fill in [Device Serial No.] and [Http Port] (the port used for IE access, by default 80), please make sure http port is the one your forwarded in your router
Hints:

To get the [Device Serial No.], you can open your internet explorer, type in the IP address of the device, go to [Configure] tab page, and copy [Device Serial No.] there.

You can also get the serial No. on your product box sticker
1. Please make sure port forwarding is correctly setup
2. Please make sure IP address, subnet mask, gateway, DNS server address are correctly setup
3. Choose [DDNS] setting, select [Easy DDNS] (also may be called Hi-DDNS in some products), fill in server address as www.hik-online.com, domain as [Alias] you created
PART 3 Verify your settings

After steps above, you will be able to find your device by

- Login www.hik-online.com with your account
- Go to [Device Status]
- Your device will be online with public IP address resolved
PART 4-A  Access your devices through IE

You will be able to access your device through IE with domain name
http://www.hik-online.com/alias, example: http://www.hik-online.com/cameratest

PART 4-B  Access your devices through iVMS4200

In IVMS 4200, choose [Device Management] -> [Add] then fill in the device information as:

- Select [Private Domain Mode]
- Nickname: as you want
- DNS address: www.hik-online.com
- Protocol Type: EasyDDNS
- Port: TCP port that you forwarded on your router, by default it is 8000
- Device ID: Alias you created
- User name: by default admin
- Password: by default 12345
If product is added successfully, you will be able to see it in [Import Camera] Tab page, [Group] list

If above steps are done, go to [Main View], drag the camera to the live view window
PART 4-C Access your devices through iVMS4500

In iVMS4500 select [Device] -> [Add], Fill in

- [Domain name] as alias you registered in www.hik-online.com
- Select Register mode as [DDNS]
- [Server Address] as www.hik-online.com
- [Server Port] as 80, be attention, in [Server Port] also fill in 80, it is fixed align with www.hik-online.com server setting
- [User name] by default admin
- [Password] by default 12345
- [Channel No.] in iVMS 4500 fill in the actual channel No., in iVMS 4500 HD it will automatically obtained